

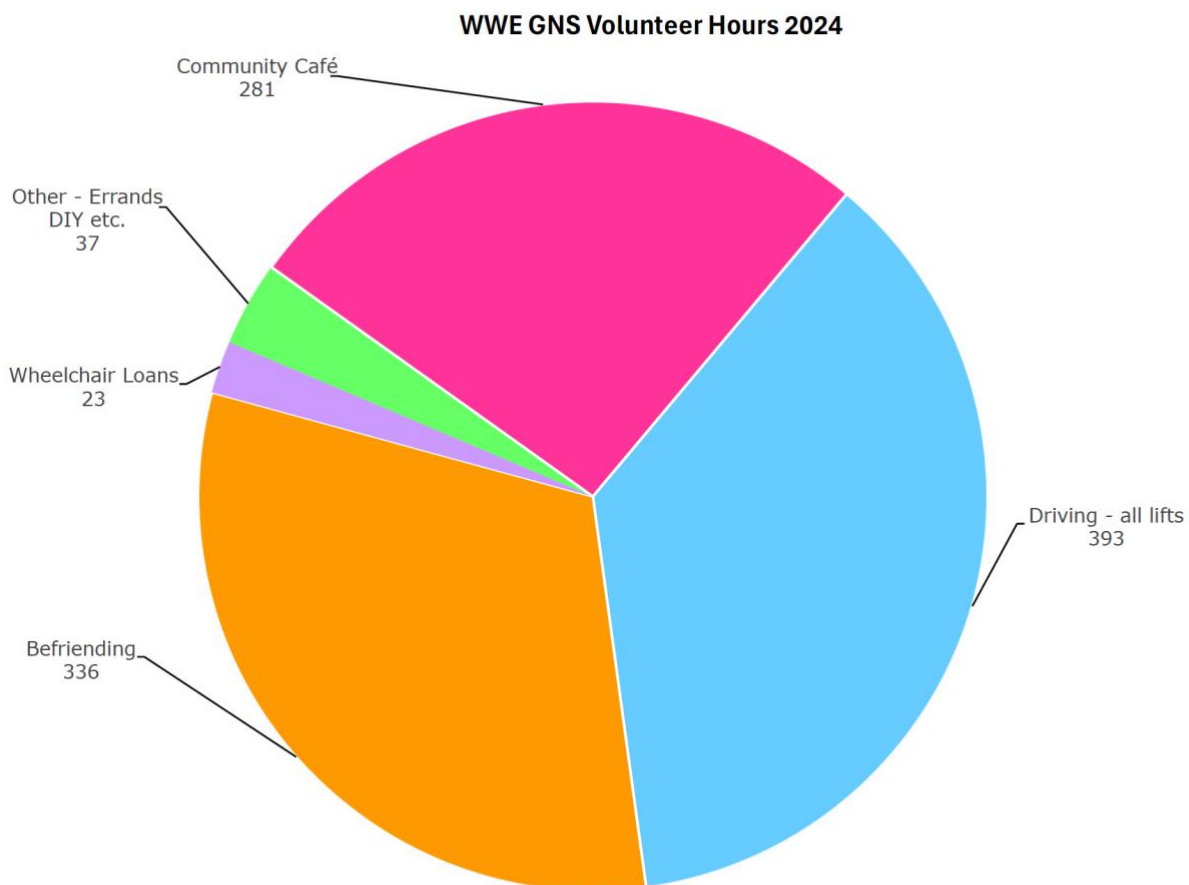
Year 8 2024 Statistics review

I'm going to talk briefly about the number of jobs we've done during 2024 and the number of hours given by volunteers.

Firstly, I'd like to give a huge thank you to Lynn (Hopkins) for all her work revamping the data this year, and her help in preparing the stats each month. I couldn't do the job without her assistance.

We keep these statistics to give the steering group a clear picture of the demand for jobs. They're also useful when applying for grants to help run the scheme. It demonstrates that the scheme is well managed, and any grant is going to be well used.

We'll look first at the pie chart which shows the number of hours given by volunteers to the various services that we provide. During 2024, you've given 1,070 hours to support our community, that's over 20 hours each week. It's easy to see where the demand is – driving, befriending and the community café.



Total Volunteer Hours 2024 1070

During 2024, Good Neighbour Scheme drivers have provided nearly 400 hours of lifts (that's 33 hours per month) to medical and social appointments, ranging from a quick lift to go to the Community café,

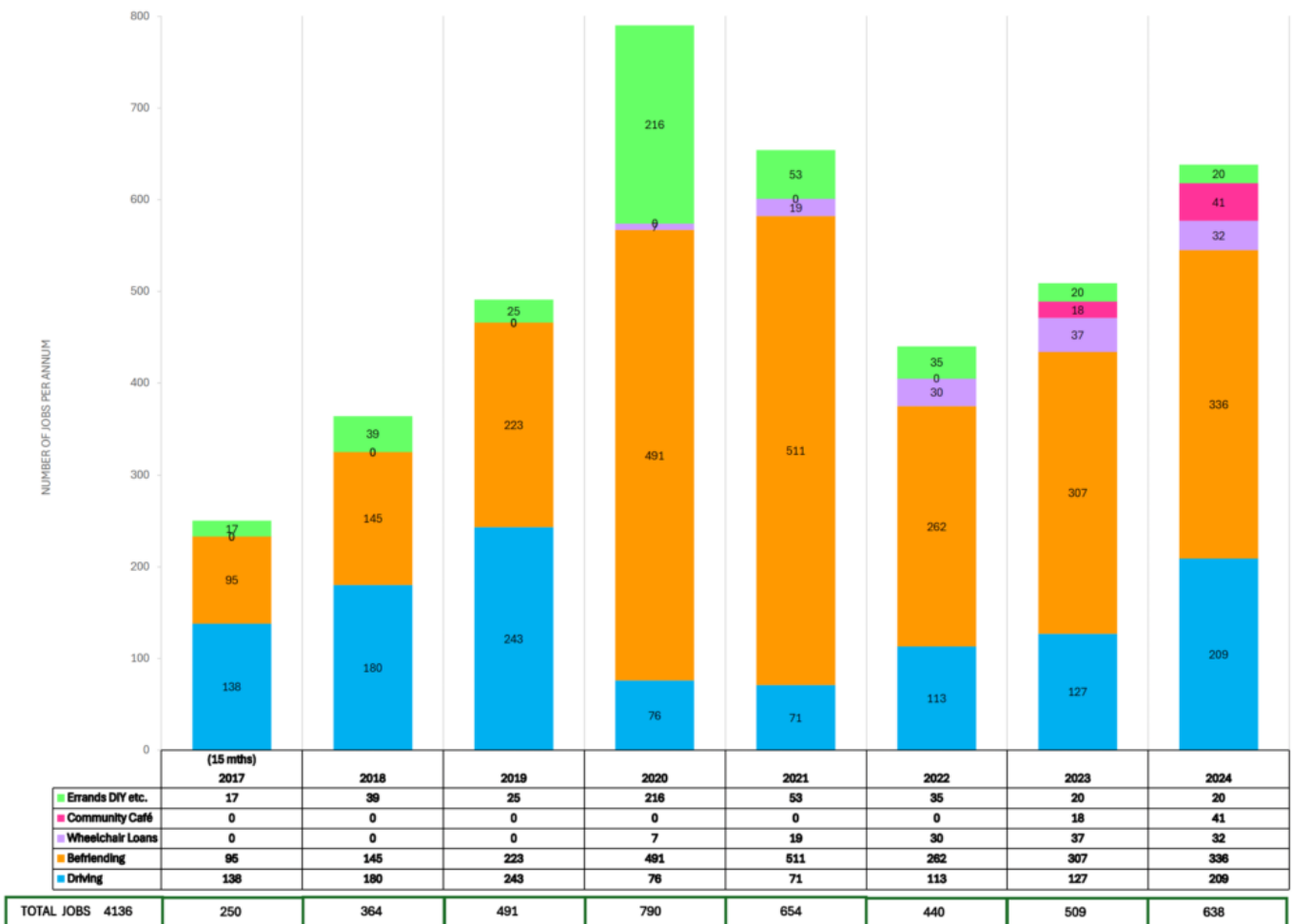
to a 4-hour job (or sometimes more) to take, wait and return someone for a hospital appointment. The driver, or an additional volunteer, can accompany the user to their appointment if they wish, using a wheelchair if required.

Our regular band of 12 befrienders have provided 336 hours of befriending (that’s 28 hours per month) by visiting people in their own home, taking them out for an event or keeping in touch by telephone.

The Community café on Tuesday afternoons is run by a combination of Good Neighbour Scheme volunteers and other volunteers from the village. The GNS volunteers have provided 281 hours to keep this facility running.

The bar chart paints a history of the Good Neighbour Scheme since its creation in 2016. It shows the number of jobs by type per year, and you can see the steady increase in the number of jobs over the first three years. Then Covid hit and the demand pattern changed. Since then, there’s been a gradual return to the pre Covid pattern, with the addition of the Community Wheelchairs facility and the Community Café. In 2024, driving jobs were still slightly below the 2019 level largely due to the reduced number of medical appointments. Overall, demand is growing and we need to keep the pool of volunteers growing too.

WWEGNS STATISTICS NUMBER OF JOBS BY TYPE / CALENDAR YEAR AS AT 31ST DECEMBER 2024



Tricia Shakespeare
Statistics